
Noble Marine (Insurance Brokers) Ltd

Clinton House, Lombard Street, Newark, Nottinghamshire. NG24 1XB



1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2 Whose products do we offer?

We only offer products from a limited number of insurers for Pleasure Craft insurance. Ask us for a list of insurers we offer insurance from.

In respect of legal expense cover we only offer a product from Amicus.

3 Which service will we provide you with?

We will advise and make a recommendation for you after we have assessed your needs for yacht insurance. You will not receive advice or a recommendation from us for dinghy, sailboard or rowing boat insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4 What will you have to pay us for our services?

No fee.

5 Who regulates us?

Noble Marine (Insurance Brokers) Ltd, Clinton House, Lombard Street, Newark, Nottinghamshire, NG24 1XB is authorised and regulated by the Financial Services Authority. Our FSA Register number is 305884.

Our permitted business is marine and marine legal expense insurance.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

In writing: Write to Noble Marine (Insurance Brokers) Ltd, Clinton House, Lombard Street, Newark, Nottinghamshire, NG24 1XB

By email: complaints@noblemarine.co.uk

By telephone: 01636 707606

By fax: 01636 707632

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS.

You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.